

Visiting QVH

QVH is situated on Holtye Road, East Grinstead, West Sussex RH19 3DZ.

We also provide some services from other hospitals in Kent, Surrey and Sussex and information about visiting them can be found through the links on our other locations page.

Parking

The two visitor car parks at QVH operate a pay and display system. Charges apply from 8am-6pm Monday-Friday and cost £1.00 per hour for up to 3 hours and £4.00 for between 4 and 10 hours.

Parking is free on weekends and bank holidays, from 6pm to 8am on weekdays and at all times for disabled badge holders, for whom there are several reserved bays.

There is no charge for motorcycle parking.

There are also several short stay bays across the site where parking is free of charge for up to 20 minutes. These can be found near the Main Entrance (Canadian Wing), the X-Ray Department (clock tower entrance) the Minor Injuries Unit and the Jubilee Centre.

Visitors who do not park within an appropriate bay or do not display a valid ticket are liable to be issued with a penalty notice.

Wheelchairs

Wheelchairs are available from the Main Entrance and the Minor Injuries Unit. If none are available, please speak to a member of staff.

Facilities

Visitors can buy hot meals and snacks from the Spitfire Restaurant which is open 7.30am - 3pm weekdays and 8.30am - 3pm at weekends. The Hurricane Café is open 10am - 4pm on weekdays for sandwiches, snacks and hot drinks.

Vending machines, situated in the main corridor (between the Main Entrance and X-ray department), are available 24 hours per day offering hot food, hot and cold drinks and snacks. There is also a convenience store just outside the north end of the hospital site on Holtye Avenue.

There is a cash machine in the main corridor but please note that it charges for withdrawals.
Help with transport

Patients who meet certain criteria, i.e. if they registered disabled or have a chronic visual impairment, may be eligible for help with transport to and from the hospital. If you have any questions about patient transport, please call us on 01342 414297.

Patients on some benefits, e.g. income support, may be able to claim back the cost of their travel (not taxis) from the hospital cashier's office. Patients must provide valid evidence of their appointment and their entitlement to help with transport costs. For further information, please call the cashier on 01342 414416.