

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Welcome to the Queen Victoria Hospital

QVH provides specialist reconstructive surgery and expert therapy and rehabilitation services for people across the South of England who have experienced damage or disfigurement as a result of disease (including cancer), trauma, burns, major surgery or a congenital condition. Our leading consultant teams hold clinics at our hospital site in East Grinstead, West Sussex, and at a wide network of other sites across the South East region.

In addition, QVH also provides first class community medical services for our local population at our East Grinstead site.

About this guide

This guide provides reference information to help you refer your patients to one of our core specialities. In it you can search for specialist consultants, find out their contact details and where their clinics are held across the region. You will also find a series of direct links to more information available on our website.

To use the guide, simply click on the colour-coded menu to the left to be directed to the speciality you are interested in.

This guide will be updated regularly and will be available from the front page of the QVH website. To let us know your feedback and how we could improve future editions, please email kathleen.dalby@qvh.nhs.uk. Thank you.

How to refer a patient to QVH:

- Send written referrals to: Referrals Office, Queen Victoria Hospital NHS Foundation Trust, Holtye Road, East Grinstead, West Sussex RH19 3DZ.
- Refer online: [Choose and Book](#)
- Refer suspected cancer patients using our dedicated cancer referral fax: **01342 414114**
- Use our dedicated safehaven fax: **01342 414113**

How to contact QVH:

- To discuss appointments, an existing referral or our services in general call: **01342 414141**
- To speak to a specific consultant about a potential referral, call their medical secretary on the number shown in the tables.
- Use this link to find direct telephone numbers for QVH wards and departments: [contact us](#).

More information about QVH:

- QVH website: www.qvh.nhs.uk
- QVH service directory: [Our services](#)
- QVH patients feedback: [NHS Choices](#)
- QVH Care Quality Commission rating: [Latest ratings](#)

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Plastic surgery and burns

The QVH plastic surgery clinical directorate is one of the largest in the country and generates a significant part of the surgical activity within the trust. Our team of 18 specialist consultants are supported by a wider network of junior surgeons, specialist nurses, occupational therapists, physiotherapists and speech and language therapists.

 [More information, including consultant pictures and biographies](#)

Breast surgery

QVH is the major regional centre for complex, microvascular breast reconstruction following, or simultaneously with, resection for cancer.

Our integrated team of consultants and specialist breast care nurses provide a wide range of reconstructive options and flexibility and also undertake surgery to correct breast asymmetry and breast shape deformity.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr John Boorman	East Grinstead only	414229
Miss Anita Hazari (lead)	Ashford; Canterbury	414422
Mr Martin Jones	Medway; Sevenoaks	414465
Mr Charles Nduka	Brighton	414190
Mr Sam Orkar	Medway	414232
Mr Marc Pacifico	Ashford; Canterbury	414073
Mr Roger Smith	Dartford; Maidstone; Sevenoaks	414231

Breast care nurse	E-mail	Tel (01342)...
Tracey Simms	tracey.simms@qvh.nhs.uk	414302
Pamela Golton	pamela.golton@qvh.nhs.uk	414302

[Continued on next page >>](#)

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Burns

The QVH Burns Unit is a key member of the South East Burns Network which covers Kent, Surrey, Sussex and parts of South London. It provides all levels of adult care and up to high dependency care for children. In addition, we provide an outpatient clinic, physiotherapy, occupational therapy and psychological support, rehabilitation for patients recovering from major burn injury and reconstruction clinics to review healed burns.

The QVH Outreach Burns Service provides specialist care for those patients within the region with burns that are not able to be transferred to the Burns Unit or for those with smaller burns who can be managed as out-patients nearer to their homes.

The burns team can be contacted for advice and appointments to see patients with acute or chronic burn wounds can be arranged by direct telephone referral (01342 414440). Patients with burn scars that impair function or are symptomatic can be referred into the burn reconstruction clinic by referral letter or using Choose & Book.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Ms Tania Cubison	East Grinstead only	414124
Mr Baljit Dheansa (lead)	East Grinstead only	414024
Mr Philip Gilbert	Cobham (North Surrey)	414281

Cleft lip and palate

QVH is one of the major units in the South Thames cleft lip and palate service and provides specialist services for children and adults with this condition. Treatment and care is provided by a multi-disciplinary team including consultant plastics surgeons, orthodontists and dentists with specialist nurses and speech and language therapists.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr John Boorman	Brighton; Canterbury; Guy's and St Thomas' (London) and Medway	414229
Mr Alex Cash	Guy's and St Thomas' (London)	414142

Specialist nurse	E-mail	Tel
Sue Butcher	suebutcher@nhs.net	07970 261781

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Facial palsy

QVH has the UK's first and largest expert facial palsy service, treating palsy and paralysis patients from across the country. The award-winning, multi-disciplinary team is led by a consultant plastic surgeon and includes a consultant maxillofacial surgeon, consultant oculo-plastic surgeon, consultant psychotherapist and specialist physiotherapist and speech and language therapists. Together they use new techniques and expertise to re-animate the face which are simpler, more effective and less traumatic than traditional methods.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr Charles Nduka	East Grinstead only	414190

Hand surgery

The hand surgery service provided by QVH is recognised, both regionally and nationally, for its excellent high quality service covering a range of elective conditions as well as trauma. It includes consultants with specific interests in congenital hand anomalies; rheumatoid and osteoarthritis; wrist surgery for arthritis and instability; compression neuropathies; and post-trauma reconstruction. We offer, where appropriate, non-operative and minimally invasive treatment alternatives such as wrist arthroscopy, needle aponeurotomy (fasciotomy) and endoscopic carpal tunnel release. We are continuously available to manage soft tissue and bony trauma and to provide advice on other urgent problems including tendon ruptures, infections, extravasation injuries and pain syndromes.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr Harry Belcher	Faversham; Medway	414236
Mr James Blair	Medway	414268
Mr Asit Khandwala	Dartford, Horsham	414074
Mr Mark Pickford (lead)	Hastings	414282
Mr T C Teo	Brighton	414537

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Lower limb and general plastics

Our large team treat the full range of leg and general trauma conditions requiring plastic surgery, including scarring and acute and secondary reconstruction in upper and lower limbs.

Supporting the service, our award winning Outlier Services Team provides integrated and individualised care to vulnerable patients who are referred by other hospitals around the region for specialist plastic surgery.

A community based nurse practitioner specialising in tissue viability and wound healing assesses patients in their own home to arrange the specialist treatment they need and supports local community nurses in their continuing care. Using the hospital's telemedicine system, each patient is reviewed carefully by consultant plastic surgeons and admission arranged if surgery is the best course of action.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Ms Tania Cubison	East Grinstead only	414124
Mr Keith Cullen	Eastbourne	414235
Mr Baljit Dheansa	East Grinstead only	414024
Mr Philip Gilbert	Cobham (North Surrey)	414281
Miss Anita Hazari	Ashford; Canterbury	414422
Mr Asit Khandwala	Dartford	414074
Mr Sam Orkar	Medway	414232
Mr Marc Pacifico	Ashford; Canterbury	414073
Mr Mark Pickford	Hastings	414282
Mr T C Teo	Brighton	414537

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Skin cancer

QVH is the largest specialist plastic surgery unit in the country, with 18 plastic surgery consultants as well as five maxillofacial and three ophthalmic surgeons, supported by over 30 junior surgeons. We are the largest provider of skin surgery services in the south east, caring for patients with lumps and bumps, moles, sun damage and skin cancers. Our team has the highest levels of experience and expertise, treating over 3,000 patients every year.

Our internationally-known Melanoma and Skin Cancer Unit (MASCUS) is the only unit in the region providing the complete range of specialist skin cancer services including medical treatments with immunotherapy, cryotherapy, curettage, simple excisions, skin grafting, local flaps, CO₂ laser treatment and the complex management of metastatic disease. It is the designated tertiary referral centre for all skin cancers across the region and is recognised by the Kent, Sussex and Surrey Cancer Networks.

The consultants listed here are those with skin cancer as their main area of expertise. Other QVH plastic surgeons also treat skin cancer patients where appropriate. We also have a team of supporting professionals including a Macmillan skin cancer nurse specialist, pathologists, multi-disciplinary team coordinators and dedicated MASCUS secretaries.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr Paul Banwell (lead)	Brighton	414233
Mr Keith Cullen	Eastbourne	414235
Mr Sam Orkar	Medway	414232
Mr Darryl Coombes	Sevenoaks	414309

Specialist nurse	E-mail	Tel (01342)...
Jackie Blunt	jackie.blunt@qvh.nhs.uk	306660

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Head and neck

QVH head and neck services are recognised, regionally and nationally, for the specialist expertise offered by our large consultant body. In particular, QVH is the Kent and Sussex surgical centre for head and neck cancer and is recognised by the Royal College of Surgeons as a training centre for head and neck surgical fellows.

QVH also has the largest maxillofacial and general prosthetics laboratory in the country which provides a wide range of support to orthodontists and to maxillofacial and plastic surgeons.

The QVH corneoplastic unit and eye bank is a high-profile and technologically advanced specialist and tertiary referral centre for complex corneal problems and oculoplastics.

 More information, including consultant pictures and biographies

Corneoplastics and ophthalmology

Our specialist cornea services include: high risk corneal transplantation; stem cell transplantation for ocular surface rehabilitation; innovative partial thickness transplants (lamellar grafts); and vision correction surgery. The team also offer specialist techniques in oculoplastic surgery including Mohs micrographic excision for eyelid tumour management; facial palsy rehabilitation; endoscopic DCR and modern orbital decompression techniques for thyroid eye disease.

We also welcome referrals for cataract; glaucoma; refractive problems; oculoplastic, orbital and lacrimal disorders but do not provide retinal services.

 More information, including consultant pictures and biographies

Consultant	Clinics also held at:	Tel (01342)...
Mr Sheraz Daya (lead)	East Grinstead only	414560
Mr Damian Lake	East Grinstead only	414560
Mr Raman Malhotra	East Grinstead only	414549

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Maxillofacial surgery

One of the busiest in the UK, the QVH maxillofacial surgery department has nine consultant surgeons supported by surgical staff, specialist nurses, dietitians, physiotherapists and speech and language therapists and is based in a new modular building on the East Grinstead site.

Our maxillofacial consultant surgeons have a number of interests in the sub-specialisms of their services including head and neck cancer, orthognathic surgery, trauma, salivary glands and surgical dermatology. The service is also provided across a widely distributed network hosted in acute trusts and community hospitals.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Mr Jeremy Collyer	Redhill	414492
Mr Darryl Coombes	Sevenoaks	414309
Mr Ken Lavery	Medway	414314
Mr Laurence Newman	Medway	414314
Mr Paul Norris	Dartford	414305
Mr Michael Shelley	Dartford	414305
Mr Ken Sneddon	Maidstone; Medway	414303
Mr John Tighe (lead)	Redhill, Uckfield,	414393

Orthodontics

Our specialist orthodontic team advises and treats children and adults with complex orthodontic problems such as facial deformity and anomaly, hypodontia, malalignment of the jaws and positional problems of the teeth.

The team works closely with maxillofacial, plastic surgery and dental practice colleagues to provide a multi-disciplinary team approach to solving clinical problems and treating complex conditions including cleft lip and palate.

 [More information, including consultant pictures and biographies](#)

Consultant	Clinics also held at:	Tel (01342)...
Miss Sofia Ahmad	East Grinstead only	414304
Mr Alex Cash	East Grinstead only	414142
Dr Lindsay Winchester	Tunbridge Wells	414419

Specialist nurse	E-mail	Tel (01342)...
Pauline Mortimer	pauline.mortimer@qvh.nhs.uk	414493

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Sleep disorders

The QVH Sleep Disorder Centre started at the hospital in 1992. The centre employs 19 staff and receives approximately 1000 new referrals each year. Its core work comprises adults with obstructive sleep apnoea and sleep disordered breathing at night. It also treats restless leg syndrome, parasomnia, narcolepsy and takes referrals for paediatric patients with respiratory sleep disorders. The centre also treats insomnia (some exclusions apply) and further guidelines on this can be obtained from the centre.

 [More information, including consultant pictures and biographies](#)

Consultant	Tel (01342)...
Dr Angus Nisbet, Consultant Neurologist	305420
Dr Jonathan Ratoff, Consultant Respiratory Physician	305420
Dr Peter Venn, Consultant Anaesthetist & Director of the Sleep Disorder Centre	305420

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Therapies

The QVH therapies department provides specialist services in support of our surgeons and general therapy services to the local community. QVH particularly attracts therapists to specialise in the areas of hand therapy, burns and head and neck cancer. The team consists of physiotherapists, occupational therapists, speech and language therapists, dietitians and rehabilitation assistants who work as part of a multidisciplinary team to meet individual patient needs.

 More information, including consultant pictures and biographies

Burns and plastics therapy

The burns and plastics therapy team consists of occupational therapists and physiotherapists and offers a comprehensive service to inpatients and outpatients following major and minor burns, plastic surgery and maxillofacial surgery. Services also include scar management clinics, therapy for on-going rehabilitation after burns injury or plastic surgery and respiratory physiotherapy.

 More information

Clinical lead	Clinics also held at:	Tel (01342)...
Adriana Place	East Grinstead only	414255

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Dietetics

QVH's dietitians promote nutritional well-being, treat disease and prevent nutrition related problems, serving both QVH inpatients and the local community. The team hold clinics in the community and in QVH outpatients and offer the Weight & Shape plan – a weight management course based at Edenbridge Hospital and the Olympus Centre, East Grinstead.

The team can carry out domiciliary visits for people unable to attend hospital appointments and are actively involved health promotion both in the hospital and in the community, providing education programmes to nursing homes and outside groups.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Elizabeth Moore	Edenbridge (weight management); Crawley	414445

Hands and plastics therapy

The hand therapy team consists of physiotherapists and occupational therapists specialising in the management of hand conditions. This includes paediatrics, wrist conditions, rheumatological conditions, fractures, soft tissue injuries and post elective and trauma surgery. We provide comprehensive assessment and treatment, including exercise programmes, oedema and scar management and splinting. We also provide outreach clinics at Darent Valley, Maidstone and Faversham hospitals.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Laura Harrison	Faversham; Darent Valley; Maidstone	414350

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Musculoskeletal physiotherapy


The QVH musculoskeletal outpatient team consists of physiotherapists who specialise in the management of musculoskeletal dysfunction. This may include spinal pain, cervical headaches, upper and lower limb disorders, trauma and elective surgery, fractures, sports injuries and rheumatology conditions. We also offer a women's health service which specialises in continence problems.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Marc Tramontin	East Grinstead & Crawley Down	414004

Psychological therapy

The QVH psychological therapy service is recognised as an example of good practice by Changing Faces, the national charity supporting people with disfigurements. The service specialises in supporting people coming to terms with an alteration in body image, traumatic experiences, sleep related concerns and diagnosis of a chronic illness or cancer, in order to enhance their quality of life. Treatment options include body image focused CBT, social interaction skills training, trauma focused CBT, sleep focused CBT and psychological therapy to process a patient's thoughts and feelings about their situation.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Dr Theresa Rose	East Grinstead only	414478

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Speech and language therapy

The QVH speech and language therapy service provides assessment, diagnosis and treatment of a wide range of communication and swallowing disorders to patients suffering from medical conditions such as neurological illness, head and neck cancer, burns, ear nose and throat disorders and stammering. A strong emphasis is placed upon providing close liaison and support to the family and carers of patients.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Brooke Quinteros	East Grinstead only	414526

Rehabilitation therapy

This multidisciplinary team of occupational therapists, physiotherapists, speech and language therapists and dietitians works closely within the hospital, local community and with other local services. It provides holistic care for outpatients and in patients' own homes, primarily for older people and those with chronic conditions. There is also a specialist neurological service which provides outpatient and community therapy for a variety of conditions including stroke, multiple sclerosis and Parkinson's disease.

Referrals are received from GPs, other hospitals and health professionals for example district nurses, social workers.

 [More information](#)

Clinical lead	Clinics also held at:	Tel (01342)...
Cerys Bancroft	East Grinstead only	414343

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Other services

QVH offers a range of integral supporting services that enable us to deliver high quality reconstructive surgery and community healthcare.

Anaesthetics

QVH has 18 consultant anaesthetists supporting our operating theatres, high dependency unit and burns centre. The team has pioneered expertise in dealing with patients with abnormal airways due to facial deformity and techniques to lower blood pressure and reduce bleeding during delicate surgery.

 [More information](#)

Clinical Director	More information	Tel (01342)...
Dr Ken Sim	Link	414256

Outpatient clinics

In addition to outpatient clinics for our core specialties, we also run cardiology, gynaecology and rheumatology clinics for local people with visiting consultants.

 [More information](#)

Specialty	Consultant	Tel (01342)...
Cardiology	Jonathan Hill	414578
Gynaecology	Matthew Long	414578
Rheumatology	Raad Makadsi	414578

Diagnostics

QVH provides a comprehensive range of diagnostic imaging services for general practitioners and dentists, as well as support to the hospital's services. Operating Mon-Fri, 9am-5pm, with on call cover for emergencies, services include general and dental radiology, ultrasound, CT scanning, and MRI. GPs and dentists can refer patients directly to QVH for imaging tests. If for any reason we are unable to accommodate referrals, we are able to arrange for them to be carried out at neighbouring NHS trusts.

QVH also hosts specialist histopathology services which are national referral centres for both skin, and head and neck examinations.

Imaging manager	E-mail	Tel (01342)...
Angela Eiffert	angela.eiffert@qvh.nhs.uk	414252

[Continued on next page >>](#)

Referral Guide

Welcome

- About this guide
- How to refer a patient to QVH
- How to contact QVH
- More information about QVH

Plastic surgery & burns

- Breast surgery
- Burns
- Cleft lip and palate
- Facial palsy
- Hand surgery
- Lower limb and general plastics
- Skin cancer

Head and neck

- Corneoplastics and ophthalmology
- Maxillofacial surgery
- Orthodontics
- Sleep disorders

Therapies

- Burns and plastics therapy
- Dietetics
- Hands and plastics therapy
- Musculoskeletal physiotherapy
- Psychological therapy
- Speech and language therapy
- Rehabilitation therapy

Support services

- Anaesthetics
- Outpatient clinics
- Diagnostics
- Paediatrics
- Telemedicine

Paediatrics

QVH provides a 24/7 paediatric surgical and burns service for children from the age of six months to 16 years. The team of nurses, surgeons, anaesthetists and other healthcare staff are all specifically trained in the care of children.

The service is supported by general paediatric consultants from The Royal Alexandra Children's Hospital in Brighton with which QVH has a formal partnership. Both hospitals often share the care of patients. The consultant paediatricians providing support to the QVH site are led by Doctors Kamal Patel and Oli Rahman who also hold regular outpatient clinics at QVH for general medical paediatric referrals.

 [More information](#)

Specialty	Tel (01342)...
Burns, general plastic, maxillofacial, corneoplastics and oculo-plastics	414185
General medical	414193
General surgical	414193

Telemedicine

As the regional specialist centre for reconstructive surgery following trauma, QVH has a well-established telemedicine referral system. This allows photographs of injuries to be reviewed by our clinicians at any time of day or night, regardless of where in the region the patient is located.

Currently, referrals and images are received from 40 fixed locations in A&E and minor injuries units across the region. In addition, the paramedic practitioner service provided by South East Coast Ambulance Service is able to send images and receive clinical advice from the scene of an incident. In all cases images are sent via a secure link over nhs.net

Clinicians wishing to use or learn more about this service should contact Gary Taylor, Telemedicine Clinical Coordinator on 01342 414000.

To make an emergency referral a clinician will need access to a computer linked to nhs.net and a means of uploading an image from a digital camera or memory card. Contact the duty trauma coordinator for advice on 01342 414000.

Queen Victoria Hospital NHS Foundation Trust
Holtye Road, East Grinstead, West Sussex RH19 3DZ

www.qvh.nhs.uk

November 2011